



Annual Report 2024

Empower individuals and strengthen communities through innovative, inclusive and impactful programs and services



Our Board

A message from our Board Chair and CEO

2024 was our 62nd year of serving the communities of Northeast Victoria, it was yet another rewarding year.

While we enjoyed seeing the growth in enrolments in both accredited and pre-accredited training, it is a sign of the times that we also see the growth in demand for support through services such as the Seymour Foodshare, where demand has grown by 220% from 2023.

The Centre continues to meet these growing and changing needs within our communities through the skill, dedication, and hard work of our Volunteers, Board, and Staff, as evident in the statistics presented in this report.

We commend this report to you as a reflection of The Centre in 2024.

Yours sincerely,

Dion Stevenson
Board Chair

Sue Geals
Chief Executive Officer



Dion Stevenson
Board Chair



Eliza-Beth Brennan
Deputy Chair



Keith Primrose
Treasurer



Carol Nolan



Laura Shortis



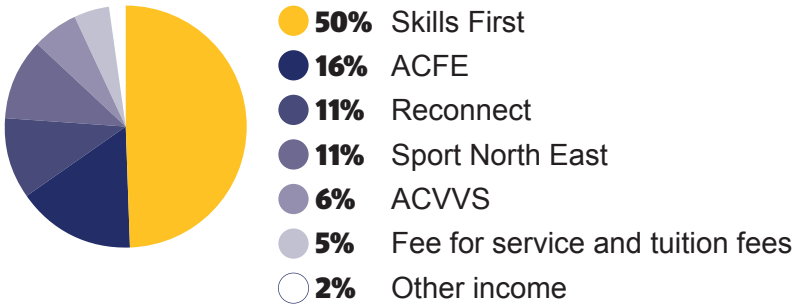
Graeme Domm



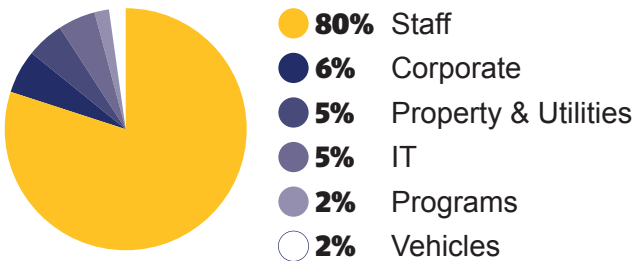
Denise Pirko

Financial performance

Income

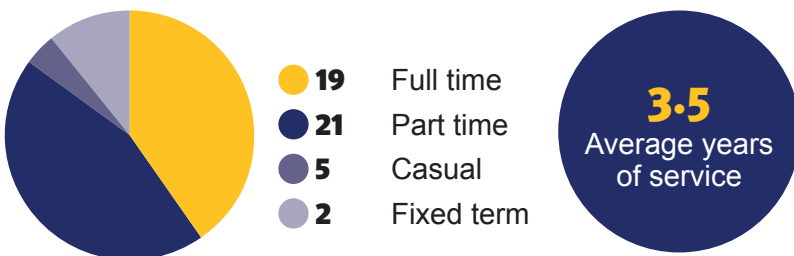


Expenses

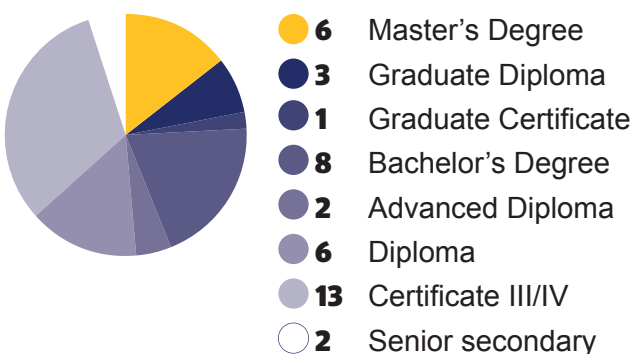


Our staff

Employment status



Highest held qualification



Be active



Community feedback

"I would like to say a huge thank you to you both for all you have done for the students at BELS. I know they loved the six weeks and more with you both. They have learnt a lot. I do hope that we will get to work together next year."

Pat, Classroom Teacher, Blackburn English Language School Wodonga Campus

"The Wangaratta Cycling Club is extremely appreciative of the assistance Sport North East has provided this season. We are in the process of rejuvenating our club and participation rates. The program organised by Sport North East share the same vision of educating young riders and giving them the confidence to ride safely and more often."

Paul, President of Wangaratta Cycling Club

Keep learning

Accredited training

1958

Total enrolments

297

Full qualification enrolments

29

Traineeship enrolments

887

Short course enrolments

Seymour Foodshare Community Garden

60

Certificate III in Individual Support

39

Certificate III in School Based Education Support

72

Getting There: program includes qualifications in: Certificate I and II in General Education for Adults

20

Ability Me: program includes qualifications in:

- Certificate I in Work Education
- Certificate I in Transition Education

439

Skill Set enrolments

420

Agricultural Chemical Skill Set

19

Assist Clients with Medication Skill Set

Anne Pennington awardee: Ryan

The Centre's Anne Pennington Award celebrates adult learners who show exceptional dedication to learning new skills, teamwork and helping others, as well as persistence to overcome personal difficulties.



"I was thrilled to win the award as it's a positive step for the future. I studied the Caterpillar Operation Training so I can operate heavy machines and enrol in a Victorian Rail accredited course."

Ryan, Reconnect client
Anne Pennington Award Winner 2024

Learner Satisfaction Survey

National Centre Vocational Education Research (NCVER)

79.2%

Of learners were satisfied with training and assessment

70.6%

Of learners would recommend The Centre

100%

Of learners received job related benefit

23.8%

Of learners were employed at a higher skill after training

Pre-accredited training



ACFE: Adult Community Further Education

50,245

Total hours delivered

648

Language, literacy and numeracy enrolments

306

Digital literacy enrolments

954

Total enrolments

Help others

88

ACVVS
volunteers

37

Community
organisations
hosted on
campus

Seymour Foodshare

Hosted at our Seymour Campus

32

Consortium
members

1773

People
accessed
food

3734

Household
members
supported
with food

14898kg

Weight
of goods
distributed

Community feedback

"I am pleased to say, Martin is a much happier soul from when I started visiting earlier this year, he now taking advantage of other service available to him "

Rob, ACVVS Volunteer

"Having Sharon visit each week has made a world of difference. It's absolutely wonderful. We share plenty of laughs, talk about everything—just makes me feel very happy. It's so nice to have someone to talk to. Sometimes, it can get really lonely, especially with my sight challenges, but Sharon encourages me to get out and enjoy life. She's just so understanding."

Patricia, ACVVS Home Care Recipient

Connect

36

Regional
towns
served

17

Learn Local &
Neighbourhood
House
partnerships

26

School
partnerships

9

Aged care
services
partnerships

14

Employer
partnerships

ACVVS: Aged Care Volunteer Visitors Scheme

2165

Visits

128

People
helped to find
a friend

Reconnect

Program to support people to get into training and/or employment. Clients may fit into both categories.

59

Clients
registered

12

Clients
sustained
employment

31

Clients
enrolled into
training

Be aware

Staff training

35

Staff attended
Aboriginal
culture
awareness
training

29

Staff attended
LGBTQIA+
training

29

Staff attended
vision
impairment
training



Acknowledgement of country

The Centre celebrates the lands and the waters that give us life, into which the stories, songs, ancestors, and dreaming's of First Nations People are woven. We pay respect to Aboriginal and Torres Strait Islander peoples, past and present, for their generosity and custodianship of country. They hold the memories, tradition and the culture



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