

Understanding WorkCover

[An Employers Step by Step Guide to the Claims System]

WorkCover claims, costs, and premiums can be reduced when the WorkCover system is fully understood.

This course provides a comprehensive understanding of how to manage WorkCover claims and injuries in order to achieve optimum outcomes for both employers and injured employees.

Delivered over 2 days by a WorkCover case manager of 12 years experience, the course will offer invaluable information designed to empower employers with pro-active strategies on how to effectively reduce claims cost and administration time.

Topics include:

- New claims documentation
- WorkCover administration procedures
- Assessing liability on new claims
- Weekly compensation and medical entitlements
- Understanding WorkCover concepts and legislation
- The value of occupational rehabilitation services
- Pro-active return to work strategies
- The role of medical examiners and investigators
- Monitoring ongoing medical treatment
- Communicating effectively with stakeholders
- The Rejected Claims process
- The Conciliation and Appeals system

Who should attend this course?

Business owners
OHS managers
Rehabilitation providers

Claims administration
Return to work co-ordinators
Finance / payroll staff

Office managers
HR managers

Course Dates & Cost

Wednesday June 17 & 24

9.00am – 5.00pm

Wangaratta

\$475 +gst

Call The Centre on [03] 5721 0200 for more information and to book your place.

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